



**CARAVANHEALTH.**

2020 ACCOUNTABLE CARE SYMPOSIUM  
DECEMBER 7-10, 2020 | LIVE VIRTUAL EVENT

1

# December 7 - The Doors of Opportunity

**Start:** 10:15AM ET/9:15AM CT/7:15AM PT **End:** 3:15PM ET/2:15PM CT/12:15PM PT

*Times listed below are in CST*

General Session - 9:15AM CST Start	
Tim Gronniger	<b>Opening New Doors to the Future of Health Care</b> Caravan Health CEO, Tim Gronniger, will kick off the 2020 Symposium and discuss new opportunities for the future of health care.
Greg Paris and Amy Bassano	<b>CMS Innovation Center Preview for 2021</b> Amy Bassano, CMS Deputy Director, who will discuss new information and describe the changes to Medicare policies.
General Session - 10:55AM Start	
Tim Gronniger and Chris Jennings	<b>Previewing the Political Landscape in 2021</b> Join Chris Jennings, veteran of many of Washington's political and policy health care debates, as he discusses



	likely scenarios for the health care industry as we enter a new year with emerging political challenges.
Louise Yinug, Brock Slabach, LeeAnn Hastings, and Mara McDermott	<b>The Rural Review</b> A panel discussion with thought leadership to gain insight into new policies, payment models, & resources for rural providers & their communities.
General Session - 12:35PM Start	
Lynn Barr and Tom Hawkes	<b>Innovative Technology to Advance Patient Care</b> Learn about new software available to Caravan ACO participants in 2021.
Nicole Banister	<b>2020 Population Health Pioneer Awards</b> Join us as we celebrate this year's 2020 Population Health Pioneer Award Winners for our outstanding communities.
Dr. Von Nguyen and Patty Ballman	<b>The Future of Healthcare</b> Hear about how BCBS is opening new doors in the Tarheel State to Innovative Care in the ACO.



# December 8 - Better Patient Care

**Start:** 11:00AM ET/10:00AM CT/8:00AM PT **End:** 2:45PM ET/1:45PM CT/11:45AM PT

*Times listed below are in CST*

## General Session - 10:00AM CST Start

Christine A. Sinsky, MD, FACP and  
John Findley, MD

### **Population Health Takes a Team**

Learn reimagined strategies for how to improve your team-based care outcomes.

## Morning Breakout Sessions - 11:10AM CST Start

Quisha Umemba and  
Amir Almani

### **Team-Based Care is an Inside Job**

Team based care can seem daunting, but all you must do is start where you are, use what you have, and do what you can. Learn how PHNs provide leadership in building communication, relationships, and trust as foundations to meaningful assignment of roles and responsibilities and effective delegation.

Stephanie Jeziorski and  
Megan Batey

### **Teams Without Walls; Building Team-Based Care Approach Across Your Health System**

Population Health is not the work of one. Thankfully, your



	<p>ACO isn't just one person, either. Learn how to identify strategic partners and build success in your population health efforts by leveraging the collective power of the team beyond your clinic walls.</p>
<p>Dr. John Findley, Dr. Ashok Roy, and Grace Showalter</p>	<p><b>Highly Contagious Leadership</b> A few committed individuals can create an epidemic of change. Start small, solidify processes, share improvements, and your leadership efforts with spread through the organization. Join us to learn more practical advice to build momentum across your organization.</p>
<p>Lynn Barr and Joe Iovino</p>	<p><b>340B: New Challenges &amp; New Opportunities</b> Gain key insight on how hospital systems can turn thousands of dollars into millions through missed 340B opportunities.</p>
<p>Afternoon Breakout Sessions - 12:05PM CST Start</p>	
<p>Dr. John Findley and Kim Morgan</p>	<p><b>Putting Team-Based Care to Work: Hypertension 2.0</b> Concrete actions to achieve more advanced team-based care to manage hypertension.</p>
<p>Wei-Lin Huang and Alicia Lawless</p>	<p><b>Putting Team-Based Care to Work: Depression</b> Concrete actions to achieve more advanced team-based care to manage depression.</p>



Quisha Umemba and Amy Dossey	<b>Putting Team-Based Care to Work: Reducing Readmissions</b> Concrete actions to achieve more advanced team-based care to reduce readmissions.
Luke Feaster, Sarah DeLacey, and Mitch Goldman	<b>High Quality = High Tech</b> Learn how quality of care is tied to high-quality technology.
General Session - 12:50PM CST Start	
Nicole Banister	<b>2020 Population Health Pioneer Awards</b> Join us as we celebrate this year's 2020 Population Health Pioneer Award winners for our Individual Awards.
Tim Gronniger and Dr. Patrick Conway	<b>Innovations in Care Delivery through Physician Leadership</b> Dr. Patrick Conway will share insight into the evolving roles and leadership potential for physicians in an ever-changing landscape that includes new demands and challenges balanced with progress and advanced systems.



# December 9 - Financial Success & Sustainability

**Start:** 11:00AM ET/10:00AM CT/8:00AM PT **End:** 2:45PM ET/1:45PM CT/11:45AM PT

*Times listed below are in CST*

General Session - 10:00AM CST Start	
Lynn Barr and Joe Scarborough	
Morning Breakout Sessions - 11:10AM CST Start	
Lynn Barr and Todd Searls	<b>Making the Numbers Work for Rural</b> Learn what the future looks like for Advance Payment models for rural and how to take advantage of CMS' new CHART model.
Amanda Flitton and Francesca High	<b>Sprinting to the Finish Line</b> Write your 2021 game plan and peak at other practice's playbooks in a roundtable discussion on strategies to succeed in the final year of CPC+. Plan to join web-cam ready, because you will likely recognize some friendly faces from previous events!



Mike Van Snellenberg,  
Luke Feaster, and  
Sarah DeLacey

**Improving Outcomes with Remote Patient Monitoring**  
Engaging your patients, outside of your clinical care settings and what to do with the patient-reported data.

Afternoon Breakout Sessions - 12:05PM CST Start

Lynn Barr and  
Joe Iovino

**340B: New Challenges & New Opportunities**  
Gain key insight on how hospital systems can turn thousands of dollars into millions through missed 340B opportunities.

Doug Chaet,  
Ashok Roy, MD,  
Patty Ballman, and  
Rusty Schlessman

**Making Sense of Multi-Payer Contracts**  
The ABCs of maximizing provider revenue in a multi-payer system.

Grace Showalter, and  
Michelle Hoover

**Putting Your HCC Coding in Order**  
Learn best practices for integrating coding into your workflows to get credit and provide better care for your sickest patients.

General Session - 12:50PM CST Start

Ashok Roy, MD, and  
John Findley, MD

**The 2021 Clinical Outlook**  
Learn what's on the horizon in primary care transformation & how to prepare. To take the opportunity to better



	understand upcoming changes for 2021 Policy and get your questions answered.
Nicole Banister	<b>2020 Population Health Pioneer Awards</b> Join us as we celebrate this years 2020 Population Health Pioneer Award Winners for our Individual Awards.
Garth Graham, MD, and Ashok Roy, MD	<b>The Lightning Fast Changes in Social Determinants of Health</b> 2020 shed light on social determinants that we're just beginning to recognize – is your organization prepared?





# December 10 - Using Technology to Drive Results

**Start:** 11:00AM ET/10:00AM CT/8:00AM PT **End:** 2:45PM ET/1:45PM CT/11:45AM PT

*Times listed below are in CST*

General Session - 10:00AM CST Start	
Dr. Kyu Rhee and Miguel Brumant	<b>Health &amp; Equity</b> It's no longer enough to provide patient care, technology will drive health care in the future.
Morning Breakout Sessions - 11:10AM CST Start	
Luke Feaster, Sarah DeLacey, and Mike Van Snellenberg	<b>Improving Outcomes with Remote Patient Monitoring</b> Engaging your patients, outside of your clinical care settings and what to do with the patient-reported data.
Karin Abraham, LeAnn Hastings, and Deven Killough	<b>Understanding Your Attribution</b> Review the 2021 Attribution Methodolgy from CMS and understand how Caravan applies it to technology.
Quisha Umemba, Grace Showalter, and Nicole Banister	<b>Putting Your Hierarchical Condition Categories (HCC) Coding in Order</b>



	Learn best practices for integrating coding into your workflows to get credit and provide better care for your sickest patients.
Mitch Goldman and David Latzer	<b>Best Practice 101 for Data Visualization</b> Now's the time to open the door to using data more effectively.
Afternoon Breakout Sessions - 12:05PM CST Start	
Luke Feaster and Mitch Goldman	<b>What's Behind Door 2021? Care</b> Take a look at the newly redesigned software & resources that will be available next year, and learn how to orient from old to new. Live Q+A.
Sarah DeLacey and Mike Van Snellenberg	<b>What's Behind Door 2021? Transformation</b> Preview 2021 software & resources and be prepared to make the transition. Live Q+A.
Kevin Fernandez and Tom Hawkes	<b>What's Behind Door 2021? Track</b> New tracking software & resources are on the horizon. Join us to learn more. Live Q+A.
General Session - 12:50PM CST Start	



**CARAVANHEALTH®**

2020 ACCOUNTABLE CARE SYMPOSIUM  
DECEMBER 7-10, 2020 | LIVE VIRTUAL EVENT

11

<p>Quint Studer and Greg Paris</p>	<p><b>Success Starts with a T: Trust</b> Learn why trust &amp; communication are at the core of your organization's success.</p>
<p>Tim Gronniger</p>	<p><b>The Future is Ours</b> Closing comments from Caravan Health CEO, Tim Gronniger.</p>