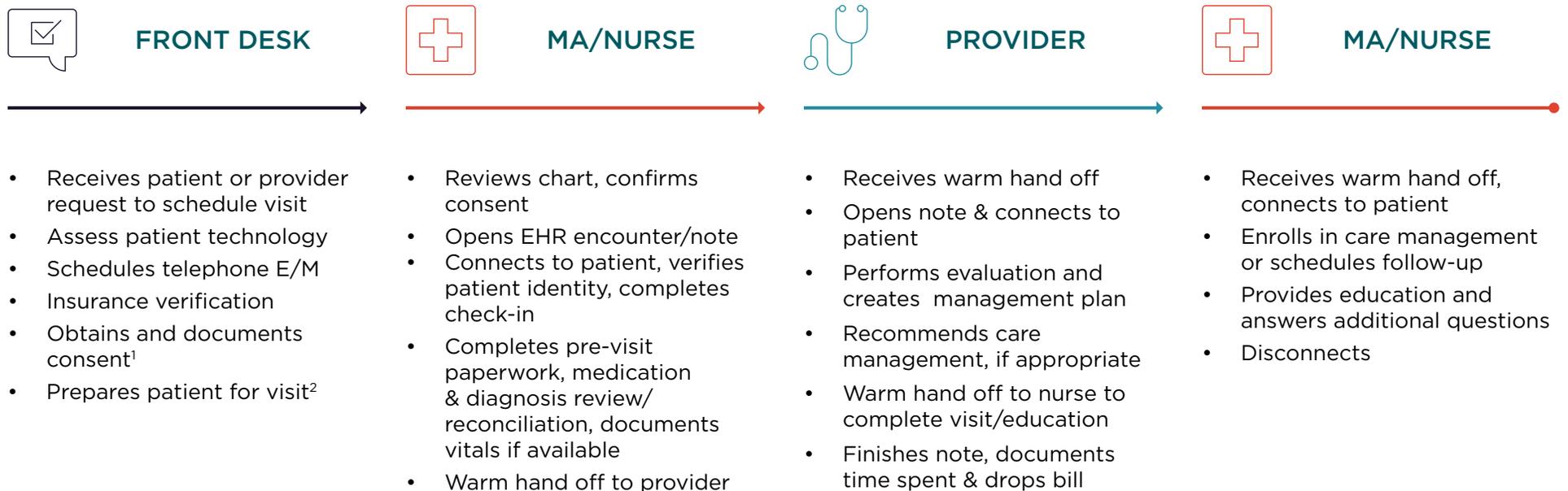


Telephone E/M Workflow

Workflow may vary depending on who is involved in the process.
While staff can support delivery of services, only provider time can be counted towards billable service.



¹ Consent must include notification of cost-sharing; verbal consent is sufficient. Once consent for Communication Technology-Based Services (CTBS) has been obtained, it will cover all CTBS for one year

² Patient should be prepared to have a phone call that may last 30 minutes. They should be in a private, quiet location where they can speak freely with their provider. If they are using a mobile device, be sure it is fully charged before the call.

Suggested Citation:

Showalter, G. (2020, April 15). Telephone E/M Workflow. Loengard, A., Findley, J. (Eds.). <https://caravanhealth.com/>