

HCC Capture for Telehealth and Virtual Care Management

Diagnosis reconciliation is an important part of identifying patient needs and establishing a comprehensive care plan for patients. This is even more true while patients must be managed remotely in new virtual care models. Care teams must establish how, when, and which team members will contribute to gathering a current and comprehensive list of active and ongoing conditions. Consistently doing so will contribute to better patient care and ACO success in these unprecedented times.

With the expansion of telehealth services and virtual care options, it's important to understand which patient interactions will be able to be used to capture Hierarchical Condition Category (HCC) codes. This is not an all-inclusive list of telehealth, virtual care, and care management codes that contribute to HCC capture, but highlights those that are most commonly used by primary and specialty care clinics.

Services highlighted in blue are approved to be furnished via **telehealth only for the duration of the Public Health Emergency**. Telehealth requires real-time audio and video.

Many services are approved to be provided via telehealth, and this list has temporarily been expanded during the Public Health Emergency. Telehealth services that contribute to risk adjustment that have also been approved to be furnished as an audio-only visit will continue to contribute to risk adjustment, whether provided as audio-only or telehealth.

At this time, Telephone E/M and Assessments (**99441-99443, 98966-98968**) and Digital E/M and Assessments (**99421-99423** and **G2061-G2063**) are **not** included as virtual care encounters that will contribute to HCC capture.

Telehealth Codes for HCC Capture	
99201 - 99205	Office Visit, New Patient
99211 - 99215	Office Visit, Established Patient
99341 - 99345	Home Visit, New Patient
99347 - 99350	Home Visit, Established Patient
99495	Transitional Care Management, Moderate (14 day visit provided via telehealth)
99496	Transitional Care Management, Complex (7 day visit provided via telehealth)
G0438	Annual Wellness Visit, Initial
G0439	Annual Wellness Visit, Subsequent
G0513	Prolonged Preventive Services, First 30 minutes
G0514	Prolonged Preventive Services, Additional 30 minutes
G2025	Telehealth Services in RHC/FQHC (Beginning July 1, 2020)

Virtual Care and Care Management Codes for HCC Capture	
99484	Behavioral Health Integration
99487	<u>Complex Chronic Care Management</u>
99490	<u>Chronic Care Management</u>
99491	<u>Chronic Care Management, Provider Only</u>
99492	Collaborative Care Management, Initial
99493	Collaborative Care Management, Subsequent
99495	<u>Transitional Care Management, Moderate</u>
99496	<u>Transitional Care Management, Complex</u>
G2064	<u>Principal Care Management, Provider Only</u>
G2065	<u>Principal Care Management, Care Team</u>
G0071	<u>Virtual Services RHC/FQHC</u>
G0511	<u>General Care Management, RHC/FQHC</u>
G0512	Collaborative Care Management, RHC/FQHC
G2010	<u>Remote Evaluation</u>
G2012	<u>Virtual Check-In</u>

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